

Give everyone the skills needed to build trusting relationships



# BUILDING TRUST ONLINE

**Self-paced, engaging online training teaches your people the skills to build trustful relationships in the workplace.**

When your employees are spread out around the globe or busy executing business strategies, it can be difficult to take time away for leadership training and development. Yet having managers and team members who know how to build and maintain trusting relationships is the key to increasing engagement, creativity, and commitment within your organization.

Leveraging the latest in learning design and advanced technology, Building Trust online is a self-paced, interactive elearning course that teaches your leaders and team members how to build trust and how to repair it when it's been broken. Developed by our trust experts and based on 30 years of research, Building Trust online introduces our simple and powerful trust model that provides a common language and framework focused on the specific behaviors that build trust.

Building Trust online provides you with a flexible, modular, on-demand solution for delivering the essential elements of trust to a dispersed workforce, frontline employees, or modern learners who prefer learning online.

## LEARNING DESIGN

### Micro Activities

Three modules, organized into bite-sized pieces ranging from 1 to 5 minutes

### Interactive Activities

Fun, engaging activities including videos, interactive exercises, case studies, and quizzes

### On-Demand Support Tools

Micro activities for just-in-time learning or reinforcement of training



## WHO IS BUILDING TRUST ONLINE DESIGNED FOR?

Executives, senior leaders,  
managers, or individual  
contributors seeking to  
build and maintain trusting  
relationships

A geographically dispersed  
workforce

Modern learners who prefer to  
learn online

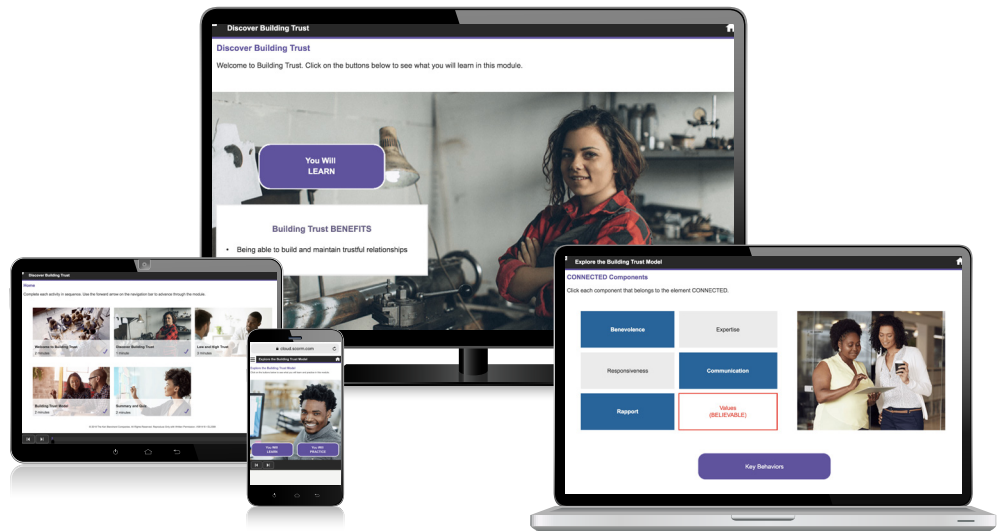
## LEARNER JOURNEY

Building Trust online takes your people through three modules that cover the essentials of how to build and maintain trusting relationships. The content is broken down into a variety of engaging videos, interactive exercises, case studies, and quizzes that range from 1 to 5 minutes each and can be completed in a total of 35 minutes.

### The highly interactive experience includes:

- The key concepts of Building Trust
- The four elements of the Building Trust model and key behaviors of each
- Practice applying the Building Trust model
- Steps to restore trust

Learners also have access to Building Trust Clicks, our on-demand support tool with browsable micro activities for just-in-time learning during moments of need or to reinforce skills.



Building Trust online is a flexible, on-demand solution for delivering the essential elements of trust to all your employees, wherever they are and whenever they have time.